

South Asian Games, India: NIT Pre-Bid Queries

Name & Address : TCS Limited				
Bidder seeking Clarification				
TCS Limited		Dipankar Bhattacharjee, Manager, Business Development	Address: 28 Camac Street ,Kolkata 700016 Mobile No:98301-24698	
S. No .	Bidding Document Reference	Content of NIT requiring clarification	Points of Clarification	Replies
1	-	General	Can we assume that bidder has to arrange, install & manage Servers and the ICT equipment required for Accreditation i.e., Desktops, Laptops, Scanners, B&W Printers, Color Printers, Cutters, Laminators?	Yes
2		General	Can we assume that ICT equipment used at Accreditation center like desktops, laptops, printers, laminators etc are only for one time usage by bidder and not required to deliver to SAGOC after the games?	Yes
3		General	Can we assume SAGOC provide sites for accreditation with necessary preparation like furniture, Electricity along with UPS/Backup provision?	Yes
4		General	Can we assume that SAGOC shall arrange, install & manage all the network equipment, Firewall, LAN and WAN, interconnection with WAN at all accreditation centers/ all centers where applications are used?	Yes
5		General	Can we assume that SAGOC shall provide components for Games Venues?	Yes.
6		General	Is it Okay to SAGOC, if we propose for hosting the SAGMS applications in 3rd party Datacenter (in highly secured manner) without procuring & supplying Servers & related system software for hosting the application? This is a proven one and has been implemented for 35 th National Games, Kerala.	Okay.

7		General	If NO to above, Can we assume that bidder has procure and supply Servers and required tools & System software to host the proposed application?	Not applicable.
8		General	Can we assume that SAGOC shall arrange the local area network (including wireless as may be required) & WAN connectivity at all venues and also their connectivity to TDC/SDC based on recommendations by the bidder?	Yes
9	Vol-I, 4.2.2 & 6	South Asian Games Portal	In Vol-1 4.2.2 it is mentioned that 'The portal will be in English' where as in the same NIT in section 6 it is mentioned as 'The portal should be available in English & Hindi'. Can we assume that 'The portal shall be in English only'?	Yes.
10	Vol-I, 4.2.2.1.1	Accreditation Module	It is mentioned in NIT that "The approximate number of Accreditation passes issued will be 40,000". It is not possible to arrange variable quantities, this kind of customized stationary. Hence we request you to provide the fixed quantity to be supplied to SAGOC. As per our experience it takes minimum 2 to 3 weeks after confirming the order for procuring additional stationary from the vendors. In view of this can we assume stationery for 40,000 Accreditation passes as fixed quantity to be supplied?	40,000 will be the maximum number of Accreditation passes.
11			Quotation for 'Per card price for printing of Accreditation passes' was asked. It is not feasible providing per card price, as printing services have to be rendered at field level and that to at different locations. Hence request to kindly include appropriate line item in the commercials.	Rate per card will be required.
12			Do you expect the bidder to take care of Accreditation data entry activities	Yes.

			before the games as well as during the games, besides services for printing?	
13			Can we assume maximum of 7 Accreditation centers only spread across two cities?	Yes.
14			<p>a) Can we assume that only one Main Accreditation Center at Guwahati which will start 2 months prior to the games?</p> <p>b) Can we assume that there will not be any main Accreditation center at Shillong?</p> <p>c) Can we assume that all the other 6 Accreditation centers are spot accreditation centers only which will start 4 to 5 days prior to the games and continue till the end of games?</p>	<p>Yes</p> <p>Yes</p> <p>Yes</p>
15			<p>a) Please provide the Accreditation centers list and where they should be deployed tentatively.</p> <p>b) Also please quantify the Main Accreditation and Spot accreditation centers and number of terminals at each location.</p> <p>The above information has a high impact on the cost of deployment.</p>	<p>Not possible now.</p> <p>Main Accreditation Centre will have 20-25 computers.</p>
16			Please let us know if printing of cards is to be done at each accreditation location. This is needed for recommending necessary infrastructure.	Yes.
17			Can we assume that all photographs uploaded along with application data are ready for printing in all respects?	Yes, only in English.
18			If not (above) can we assume SAGOC will arrange identified persons to review / edit / approve these photographs as part of the approval	Yes.

			process.	
19			<p>Please let us know the duration, shift converge of each of the accreditation centers.</p> <p>Normally the main Accreditation center alone is operational till 1 week before the games. Any other centers i.e., spot accreditation centers like VIP, Media, Games Village etc will be operational 2 days before the games. All these centers usually run till end of the games.</p> <p>Pls confirm.</p>	The description given by the bidder is fairly reasonable.
20			<p>a) Can you provide the breakup of color printers' to be arranged at all Accreditation centers for printing the Accreditation Cards?</p> <p>b) Otherwise is it okay if we consider the color printers distribution with our previous experience?</p> <p>c) Can we assume that sufficient printer consumables like toners etc have to be provided by bidder?</p>	<p>No.</p> <p>Yes</p> <p>Yes</p>
21			Can we assume that VAHOs required infrastructure like Desktops/Laptops, Scanners, Color/B&W printers, laminators, cutters etc and required manpower for VAHO operations will be provided by SAGOC?	VAHOs will be replaced by cluster-based Venue Accreditation Centres and these are included in the seven Accreditation Centres.
22			Can we assume hardware support personnel will be available for any trouble shooting during critical time (starting from one week before the games till end of the games) at each location?	Yes.
23			Can you pls provide the breakup of how many Accreditation entries will be available till before 2 week of games, Before start of the games and during the games time?	Not possible to specify at this time.
24			Can we assume that 90% of the	Yes

			accreditation data will be made available 4 weeks before the start of the games?	
25		Accreditation Pass Production	Normal accreditation card printing using high end color Laser printer will have a turnaround time of less than 10 seconds from print command. However, to prepare finished card other operations like cutting, lamination & fixing of lanyard will consumes few more minutes. Will this be okay?	This is a reasonable statement.
26			Shall we treat Visitor's pass will be printed on the same Accreditation stationery and accommodated in the mentioned quantity of 40,000. If not, Pls specify the quantity for offering a quote.	Yes.
27	4.2.2.2.2	Arrivals & Departures Module	Can we assume The Arrival & Departure module will be operated by the identified Personnel of the SAGOC?	Yes.
28			Can we assume that Mag & Bag check information is captured and provided to us for maintenance in the format provided by us?	Yes.
29			Can we assume that only the Transportation details and Accommodation details for the participants have to be captured and stored in the module?	Yes
30			Can we assume that it does not require any deployment of detailed Accommodation & Transportation modules?	Yes
31	4.2.2.3	Sports Entry System	To provide detailed Results Publishing, we need to deploy personnel at various venues to capture results through a system. This requires infrastructure like seating space, laptops, connectivity and access to the central server from all the games venues. Can we assume SAGOC shall provide the requisite infrastructure mentioned above?	Yes

32	4.2.2.4	Volunteer Registration Module	<p>a) Can we assume that SMS gateway, if required will be provided by SAGOC to send SMS to all the registered candidates in this module?</p> <p>b) If no to above, Can we assume that the bidder has to provide the SMS gateway?</p>	<p>No</p> <p>Yes</p>
33			Can we assume that the SMS gateway is accessible from the application servers provided for staging the application?	It has to be
34			Email integration was sought in Volunteer Management system. Can we assume that the SMTP services will be available from the application servers provided for staging the application?	It has to be available
35	4.2.2.5.2	SA games Portal – Functional Requirements	<p>a) Can we assume that domain registration will be done by SAGOC?</p> <p>b) If no to above, Can we assume that bidder has to do the domain registration after consulting the SAGOC?</p>	<p>No</p> <p>Yes</p>
36			Can we assume that the web portal & all applications will be hosted on bidder provided web servers' at SDC?	Yes or in Cloud to be arranged by the Bidder
37		Service Level	Since the portal is deployed at TDC/SDC, Can we assume that failover cluster is arranged for 99.99% availability of the system?	Bidder's responsibility
38		Quality Process	We will follow CMMi Level 5 quality processes for our services. Will this be okay with SAGOC?	Yes
39	4.2.7.1	Hardware	<p>It is mentioned that an Agency is going to supply some of the hardware.</p> <p>Can we assume that the bidder has to provide requisite Servers, system software, tools? (It is not required if SAGOC accepts for 3rd party Datacenter hosting)</p>	We are agreeable to both the options.

40	4.3	Scope During Implementation Phase Coordinate with Network Operator/s for Network connectivity at all locations.	Can we assume total network related hardware, providing LAN/WAN at all required areas like TOC, SDC, all stadia etc will be handled by these network operators from another agency?	Yes
41	4.3	Setting up Helpdesk at Technology Operations Centre (TOC) with adequate Communication facilities	Can we assume SAGOC will provide requisite space along with furniture, stabilized power supply, AC, security to run the help desk along with network connectivity and computers to troubleshoot/support during the event	Yes
42	4.6	Project Documentation	Normally for SRS preparation a reasonable chunk of time will be required. As the time is too short for the games and we have to customize & implement our readily available GEMS product in 1 month from the sign of the agreement. There will not be sufficient time for SRS preparation & its approval process by SAGOC and then to start working on customization of GEMS product which will take long time. In view of this request you to drop SRS as deliverable while FRS will be baseline for providing application functionality.	Ok
43	4.14	Scope of Services Post Implementation	Can we assume only Web Portal shall be maintained 3 months after the end of South Asian Games 2016?	Yes
44	5.2	Indicative Project Plan	There is no mention of unit of measurement for the period mentioned (T+0.5, T+1 etc). Can we assume that the period is in Months?	Yes
45	7	Delivery Related Service Level Agreement Criteria	It is mentioned in the NIT that "The penalty would be 5% of the total cost per day if SAGMS encounters problems 15 days prior to start of the games and during Games." Can we assume that it is applicable to	Yes

			show stoppers only? Please Confirm?	
46	7		Sometimes there will be delays from SAGOC for providing approvals like vetting of FRS, acceptance for modules etc after submission to them. Due to this the time lines (T+0.5, T+1 etc) mentioned in the NIT may affect. Can we assume that such delays are duly accounted for any computation of SLA deviation?	Yes
47	-	General	Can we assume required internet bandwidth will be made available at Technical Data Centre (TDC)?	Yes
48	-	General	Pls provide us the geographical locations of the venues and distances from TDC? This is required for estimation of logistics & planning.	Not possible at this stage.
49	-	General	Can we assume that SAGOC provides a control centre for the IT operations with 25/30 seating capacity with space, LAN, internet & WAN connectivity along with computing infrastructure besides Table & Chairs, electricity, security?	Necessary infrastructure with resources will be provided.
50		General	Please mention the tentative schedule of the games (start date & end date) for our planning purpose.	The Games will be during Feb 6-16, 2016.
51		Annexure-I	As indicated earlier it was not possible to provide per card rate, request you to modify the price bid line item accordingly.	It will be required to quote per card rate.
52		Annexure-I	Normally the pre-printed stationery will be printed on A4 stationery containing two cards. Each card contains fixed content & some space for the variable/dynamic content (like name etc) printing in front side and the spaces for printing the dynamic content like Photo, category, name, barcode, privileges etc in back side. After printing and folded in the middle the card becomes A6 size.	Ok
53		Annexure-I	The size of lamination pouch is mentioned as 180mmX114mm and the size of Accreditation Card	Ok

			stationery is 175mmX110mm. Normally Accreditation Card should be 148mmX105mm i.e., A6 size as there should be a minimum of 2 to 2.5 cm gap on top for punching hole to fix the lanyard. Other 3 sides also requires minimum 5mm gap for proper lamination.	
54	7	General	It is a general practice in all bids to keep a cap of 10% of total contract value without taxes on total penalties/LDs. Can we assume the same be extended for these games also?	The CEO himself assured during the pre-bid meeting that this will be considered sympathetically during contract signing.
55		Postponement / Cancellation of Games	Pls Include: Any communication regarding postponement or cancellation of games from the scheduled date will have cost implication to the extent of efforts expended (based on prorated milestones achieved) and other costs incurred by the selected bidder. The expenses thus incurred by the selected bidder, which can be arrived upon mutual discussion shall be borne by SAGOC. Please include this clause also. "In the event of games being postponed for more than 6 months, a price escalation should be considered upon mutual discussions."	Alright.
56		General	We would request to incorporate the limitation of liability clause as stated below : "Notwithstanding anything to the contrary in the Contract, in no event shall either Party be liable, whether in contract, tort or otherwise, for special, punitive, indirect or consequential damages, including without limitation, loss of profits or revenues arising under or in connection with this Contract even if such Party has been advised in	The CEO himself assured during the pre-bid meeting that this will be considered sympathetically during contract signing.

			advance of their possibility. Each Party's total liability to the other Party, whether in contract or in tort (including breach of warranty, negligence, strict liability in tort, attorney fees), in all cases cumulatively will not exceed, in the aggregate, an amount equal to the total amount paid and payable to Contractor during the twelve (12) months immediately preceding the event that gave rise to the claim."	
57	Page 29 Volume II		Request to incorporate the Payment terms.	Payment Terms are already included on Page 31 Vol II.
58	Page13 Volume II	Taxes	The price is inclusive of all taxes. We hereby would request to incorporate the following that "In event of increase in taxes, duties or levies or in case of introduction of any new tax, duty or levy by the government during the contract period, the same shall be paid or reimbursed by SAGOC."	Yes
59	Page 10 Volume II	EMD	Request to accept EMD in form of Bank guarantee.	No.
60		General	Some of your replies for our queries may require further clarification for preparing our response for this NIT to arrive at optimized pricing. So we may be sending you some more queries to you raised based on your replies till the submission of our response. Can we assume that it is Okay for you?	To the extent possible.
61		General	Can we expect access, ftp, Remote Desktop for Application servers will be provided to us by SAGOC?	Yes.
62		Force Majeure clause	Request to include the Force Majeure clause as stated below in the NIT "Neither Party shall be liable for any default or delay in the performance of its obligations if and to the extent such default is caused, directly or	Will be included in the Contract.

			<p>indirectly, by fires, floods, power failures, Acts of God, act of public enemy, civil commotion, sabotage, wars, insurrections, riots, labour disturbances, strikes, lockouts, go-slow, damage to machinery on account of accident or passing of any statutory order by the eligible authority/ies, prohibiting performance of such obligation by a competent authority; and restrictions of any country affecting the performance of this agreement or any part hereof. In the event of the occurrence of any of the foregoing, the date of performance will be deferred for a period of time equal to the time lost by reason of the delay. The affected party shall intimate the other party within reasonable time period of such occurrences.”</p>	
60		IPR Infringement	<p>Request to incorporate the IPR Infringement clause as stated below to be incorporated in the NIT.</p> <p>IPR Infringement:</p> <p>TCS shall be liable to indemnify the Purchaser only if: (i) Purchaser has promptly provided TCS intimation of such claim;</p> <p>(ii) Purchaser has not admitted to or accepted any of the claim;</p> <p>(iii) Purchaser has authorized TCS to defend or settle the claim;</p> <p>(iv) Purchaser has provided such assistance and information to TCS as may be required by TCS.</p> <p>Further, TCS indemnification shall not extend to any such Liability which arises as a result of</p>	Will be considered while signing contract.

			<p>(a) Use of TCS deliverables or Services in a manner inconsistent with instructions or documentation provided by TCS;</p> <p>(b) Combination of TCS deliverables or Services with software or other programs not provided by TCS.</p>	
63			<p>Request to incorporate the following clause in the NIT.</p> <p>Cure Period:</p> <p>In the event of breach/default of vendor, the purchaser shall provide vendor with a reasonable cure period, which shall be as mutually decided by both the parties. The decision to forfeit the performance security or to terminate the contract shall be taken only if the breach/default continues or remains uncured, for reasons within the control of vendor, even after the expiry of the cure period.</p>	Will be considered while signing contract.
64	Page 38 Volume I	Termination clause	<p>Request to modify the following right of termination clause in the NIT:</p> <p>Client has the right of termination for convenience by giving 15 days notice without any obligation to compensate the bidder; and bidder has no right of termination-for breach or for convenience. Further, there is no specific provision for payment for the work done/completed, in case there is termination of the contract by SAGOC. We would request suitable modifications to the above clause, so that the bidder is suitable protected and compensated due to any termination impact.</p>	Will be considered while signing contract.
65	Page 25 Vol I	Uptime requirements	<p>It is mentioned that Portal must be available at least 99.99% of the time with appropriate back up provision in place.</p>	Will be considered while signing contract.

			<p>We request SAGOC to exclude the time taken for the following for the purpose of calculating the uptime:</p> <ul style="list-style-type: none"> a) Failure of the infrastructure, electricity etc. b) Time required to boot the system c) Delays due to non-conformance of the issued directives. d) Preventive maintenance e) Planned Outage f) Mis-handling by any person other than bidders' authorized representatives. 	
66		Arbitration clause	Request to incorporate the arbitration clause.	Will be considered while signing contract.

<p>Vendor:</p> <p>Mr. Rameshkumar Gurudanti</p> <p>Manager Presales - Mastek Limited</p> <p>Mobile No. : 09819385255</p>				
Sl. No	Bidding Document Reference(s) (section number/page)	Content of NIT Requiring clarification	Points of Clarification required.	Reply
1.	Page-9 (Vol-II)	“The earnest money amounting to Rs. 10,00,000/- (Rupees ten Lakh only) in	Please allow Bank Guarantee as well for EMD.	No.

		the form of Demand Draft...”		
2.	Page-20 (Vol-II)	c/d/e: “.. Supporting documentary proof..”	We request you to consider either a self certificate issued by the bidder or a certificate issued by a Chartered Accountant after due audit of the documents, instead of client certificate and/or completion certificates, confirming the scope of work, value, status of milestones & respective dates. We need this relaxation for few ongoing projects and few international projects as there are NDAs signed with clients.	May be considered.
3.	Page-20 (Vol-II)	e. The Bidder / Any consortium partner (in case of consortium) must have a proven track record of implementing at least one Games management related software of value of Rs. 40 lacs or above in last 15 years as on 31 st March 2015.	Request you to modify this clause as mentioned below: “The Bidder / Any consortium partner (in case of consortium) must have a proven track record of implementing at least one Games management related software of value of Rs. 25 lacs or above in last 15 years as on 31 st March 2015.”	No.
4.	Page-20 (Vol-II)	c. The Bidder / any Partner (in case of consortium) which should be a single legal entity,	Request you to remove “IT Infrastructure Procurement” term. Since IT Infrastructure is not directly related with IT Services.	Yes, agreed.

		<p>must have an annual turnover of not less than Rs. 20 crores in each of the last three financial years not before 2011-12, from IT services (IT Infrastructure procurement and commissioning, IT Application Customization, Integration with legacy systems, Deployment and Maintenance).</p>		
5.	Page-23 (Vol-II)	<p>B. Number of employees on roles of the company during last 1 year</p> <p>< 5000 ----- 5 Points</p> <p>>= 5000 and < 7500 ----- 7 Points</p> <p>>= 7500 -----10 Points</p>	<p>Request you to modify this clause as mentioned below:</p> <p>< 500 ----- 5 Points</p> <p>>= 500 and < 750 ----- 7 Points</p> <p>>= 750 -----10 Points</p>	No.
6.	Page-23 (Vol-II)	<p>D. Experience in executing 'Software Service Projects' in Games management domain of value more</p>	<p>Request you to modify this clause as mentioned below:</p> <p>Experience in executing 'Software Service Projects' in Games management domain of value more than 40 25 lakhs in last 15 years as</p>	No.

		<p>than 40 lakhs in last 15 years as on 31st March 2015 >=Rs 1 Crore and < Rs 3 Crore ----- 5 Points >=Rs 3 Crore ----- 10 Points</p>	<p>on 31st March 2015 >=Rs 4 Crore 25 lakhs and < Rs 3 1 Crore ----- 5 Points >=Rs 3 1 Crore ----- 10 Points</p>	
7.	Page-24 (Vol-II)	<p>F. Experience in development of Multi-Sport Games Management System of value more than 40 lakhs in last 15 years as on 31st March 2015</p>	<p>Request you to modify this clause as mentioned below: “Experience in development of Multi-Sport Games Management System of value more than 40 25 lakhs in last 15 years as on 31st March 2015”</p>	No
8.	Page-18 (Vol-II)	<p>C-ii. Only the bidders, who score a total Technical score of 70 (seventy) or more, will qualify for the evaluation of their commercial bids.</p>	<p>Request you to modify the minimum qualifying technical score as 65</p>	No
9.	Section 4.9: Page-31 (Vol-I)	<p>Note: The above resource requirement is indicative and OC-SAG may ask for additional resource deployment depending on</p>	<p>Request you to specify the maximum number of resource requirement</p>	Explained in the pre-bid meeting in details.

		the operational requirements. The vendor has to provide these resources without any additional cost.		
10.	Section 4.3: Page-28 & (Vol-I)	“3rd party acceptance testing, audit and certification”	We understand that the cost of such 3rd party acceptance testing, audit and certification will be borne by you. Please confirm if our understanding is correct?	No
11.	Page-33 (Vol-I)	“The SAGMS should be third party security audited by a CERTIN empanelled Audit Bidder. A Compliance certificate should be produced by the Bidder before hosting the Application on the data centre.”	Normally such 3 rd party Audit cycle takes more than 1 month time to complete. Considering the same and the timeline given in the NIT for hosting the application (T+1), request you to relook in this clause	We may consider an undertaking from the bidder to the effect that all necessary security enhancement techniques have been used and the software product is not likely to be hacked.
12.	General		Request you to provide a detailed project timeline/plan	Not possible now.
13.	3.8, Page-10 (Vol-II)	A letter of authorization shall be supported by a written power-of-at-	In the large enterprises the Power of Attorney (PoA) is given to few vary senior officials. While for handling large number of Business Op-	Can be considered.

		torney accompanying the bid.	portunities (Tenders, RFPs etc.) several specialized groups (e.g. SBUs) are involved where the formal PoA authorizes multiple Business Managers to be responsible for identified opportunities by issuing Letter of Authority (LoA) on Company Letter Head for specific Business Opportunity. Please confirm whether such LoA is acceptable?	
14.	Vol-II	Last date (deadline) for receipt of proposals in response to NIT notice through the e-Procurement portal- 10 November 2015	Request you to extend the due date for at least 7 more working days	Extended by two days.
CCS Computers Private Ltd., New Delhi				
1	Vol I 6 36	Basic IT Infrastructure/ deployment environment such as Network, Computers, Servers including OS, RDBMS, Application Deployment Framework will be provided by OC-SAG	This means OC-SAG will provide all IT Infrastructure/ deployment environment such as Network, Computers, Servers including OS, RDBMS , Application Deployment Framework.	Explained in reply to the query from TCS.
2		SAGMS shall consist of the following modules:		Yes or on bidder-provided cloud.

	Vol I 5.2.2 7		All 5 Modules will be installed at NIC DC only	
		1. ACCREDITATION		
		2. ARRIVALS & DEPARTURES		
		3. SPORTS ENTRIES		
		4. VOLUNTEER REGISTRATION		
		5. SOUTH ASIAN GAMES PORTAL		
3	General		Apart From Server/Storage additional hardware like Firewall, Network Switch, UPS, Rack and Cabling will be provided by OC-SAG	Yes.
4	General	Mail Server	It is assumed that total no. of mail boxes on Mail Server will be 100 Max.	Ok.
5	Vol I 5.2.2 7	As per this clause it is mentioned that All modules and South Asian Games Portal will be in English while according to GENERAL TERMS AND CONDITIONS- The portal should be available in English and Hindi.	Please confirm portal language will be English Only	Yes
6	Vol I 4.2.2 .1	There will be around 7 Accreditation Centres.	Please confirm the no. of Accreditation Centres.	Yes

	8			
7	General	Score Display/ Information Display at Games Venue	We may provide Soft output only.	Ok
8	Vol I 4.2.2.5 42	Audio/Video Streaming, The Portal should have the capability to update audio video stream	OC-SAG will provide Audio/ Video recording to be up-loaded.	Yes
9	Vol I 4.1.5 35	System Should support Integration with third party authentication Services or tools	Please share third party integration details before should be provided by OC-SAG minimum 15 actual integration. & software details. before the up-dated data to the e.	May be required with Timing Scoring and Result (TSR) System.
10	Vol I 5.2.2.1.2 8	The Accreditation data would be need to be exchanged with the Venue Access Control System for security checks at each venue	We will provide every day evening compiled Access Control System for its further usage	Ok

11	Vol II 10.2 42	Rate should be quoted per card for Approx. 40000	OC-SAG will make the payment for minimum 40000 cards, in case Qty exceed OC-SAG has to pay as per actuals .	40,000 Cards will be the maximum requirement
12	Vol I 4.1, 4.2.2 .16, 8	Total 13 Gaming venue - 9 in Guwahati & 4 in Shillong Total 7 Accreditation centres	<ol style="list-style-type: none"> 1. How many Accreditation centres in Shillong and how many in Guwahati 2. 7 Accreditation centres are among 13 gaming venue or altogether different locations, kindly clarify. 3. No of gaming of venues and add centres are fixed or they may vary. 	<ol style="list-style-type: none"> 1. Can not be specified right now 2. The Main Accreditation Centre will be different; others will be near or inside the venues. 3. Venues can be a maximum of 17 and Accreditation Centres will be 7.
1 3	Vol I 4.9 39	Technical support for FA -16 (1 per FA)	Need list of FA's as not defined in NIT.	All Fas are described in the site southasiangames2016.com

14	Vol I 4.11 32	Encryption , Authentication etc. require- ments for SAGMS.	Kindly clarify if en- ryption, authenti- cation or any other HW, SW is in the scope of work.	Authentication will defi- nitely be needed. En- ryption can be pro- posed by the bidder for better data security
15	Vol I 4.13 33	The primary goal of Ac- ceptance Testing, Audit & Certifica- tion is to en- sure that the system meets re- quirements, standards , and specifi- cations as set out in this NIT and as needed to achieve the desired out- comes.	The CERTIN auditors per- form security audit and pro- vide certifica- tion for the same, they do not certify functional re- quirements of the Applcation/ten- der , kindly amend.	Yes, accepted.
16	Vol I 7 39	Penalty Clause	Generally maximum penalty is kept to 10% of tender value. Kindly in- corporate the same.	Will be sympathetically considered during con- tract signing as assured by the CEO in the pre- bid meeting.
17	Vol II 6 5	Submission Date	Kindly mention the submission time .	12-11-2015 at 4 PM (corrigendum issued)
<p>Qi Network Enterprise Pvt Ltd. 430-431 Somdutt Chamber – II, 9 Bhikaji Cama Place, New Delhi - 110066</p>				
1	Volume II	Only the bidders, who	This point will restrict the	Can not be changed.

	<p>Section 5.3</p> <p>EVALUATION OF TECHNICAL PROPOSAL“ point no C”.</p>	<p>score a total Technical score of 70 (seventy) or more, will qualify for the evaluation of their commercial bids.”</p>	<p>companies to participate in the tender. So there is no fare chance for the competition. We are requesting you to kindly make it 50% as per the standard tender terms and conditions.</p>	
2	<p>Under volume 1 clause 4.2.7.2 on page 27, and</p> <p>Clause 6 General Terms and Condition on Page 37</p>	<p>“System software shall include Operating Systems for Servers and Desktops, Database Systems, Antivirus, Network Management and Monitoring Tools for Venue LANs, and any other relevant Software licenses.”</p> <p>Clause 6 General Terms and Condition on Page 37 <u>“Basic IT Infrastructure/ deployment environment such as Network, Computers, Servers including OS, RDBMS, Application Deployment Framework will be provided by OC-SAG”.</u></p>	<p>As venue LANS is under the scope of venue owner /SAG OC. Therefore network management and monitoring tools for venue LAN should be provided by them (Venue Owner / SAG OC). As given in General Terms and conditions on page no 37. So bidder is only responsible for providing web hosting server, mail server and data storage.</p>	<p>Explained in details in response to the query by TCS.</p>

Deepak Goswami

Head, Technology FA, OCSAG